



CAMPUS SAFETY & EMERGENCY MANAGEMENT DEPARTMENT and PROGRAM REVIEW: ANNUAL REPORT

Part 5: Data Findings

Goal 1: Trust

- The safety team conducted 12 trainings across the campus community. Feedback gathered from participants indicated confidence in the team and trust.

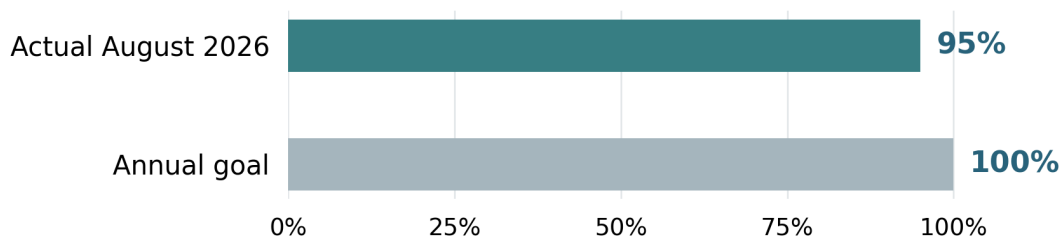
The tool used for the feedback was not uniformly utilized. A standardized tool to gather quantitative data will be uniformly utilized moving forward.

- Conduct an annual college wide perception survey to assess community trust and satisfaction with Campus Safety
 - Campus Safety is being considered for inclusion in the “Great Colleges to Work For” survey to be conducted in March of 2027, pending approval. The Institutional Effectiveness department suggests that bundling the Campus Safety questions with an established college-wide survey may help increase participation and result in a higher response rate rather than conducting a stand-alone survey.

Goal 2: Systems and Organizational Structure

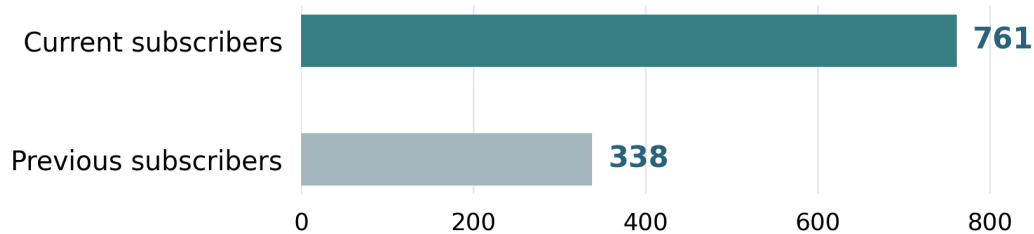
- 100% compliance with Fire Marshall annual inspection for 2026
 - The annual fire marshal inspection took place in August of 2026. The College is in compliance with one exception, which is the north side stairway of the Modoc building. This reflects 95% compliance with the inspection. Campus Services has developed a project which will correct the outstanding deficiency.

2026 fire inspection compliance



- 20% increase in Safe at COCC mobile application subscriber by January 2026
 - Over the past year, subscriptions to our safety application grew from 338 to 761 subscribers, representing a 125.1% percent increase.

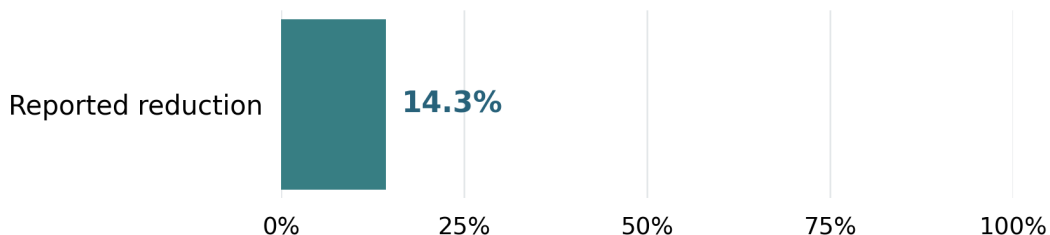
Safe at COCC subscriber growth



Goal 3: Staffing and Retention

- Retain 100% of current campus safety staff over the next fiscal year 2025/26
 - Over the past year staffing decreased by one staff member or 14.3 percent reduction. This position has been filled.

Staffing reduction over the past year



Part 6: Data Interpretation

Goal 1: Trust

- The tool utilized to gather data for trust was not effective. A new mandated tool will be utilized for the upcoming year to better gather quantitative data for interpretation.

Goal 2: Systems and Organizational Structure

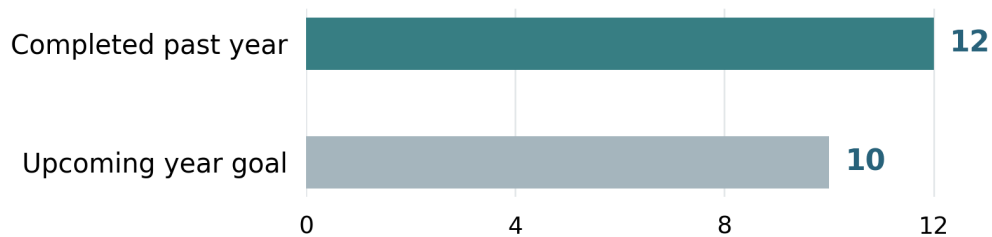
- The Fire Marshall annual inspection was successful. The effectiveness of the department to assess potential concerns and mitigate them prior to the inspection was key to the successful outcome. The aging infrastructure and deferred maintenance continue to be a factor moving forward as it relates to safety campus wide.

Part 7: Action Plan

Goal 1 Trust

- A new survey tool will be utilized to assess trust during training events to providing more quantitative data.
- The Safety Team will conduct a minimum of 10 trainings for the campus community.

Campus community training activity



- Campus Safety is being considered for inclusion the “Great Colleges to Work For” survey to be conducted in March of 2027, pending approval. The Institutional Effectiveness department suggests that bundling the Campus Safety questions with an established college-wide survey may help increase participation and result in a higher response rate rather than conducting a stand-alone survey.

Goal 2 Systems and Organizational Structure

- Subscribership to the “Safe at COCC” mobile application had a 125.1% increase in subscribership which is a win for the community. The new goal is to build upon this by increasing an additional 20% subscribership. In addition, new metrics will be evaluated to give insight as to data related to on-going usage of the application.
- A new goal will be added for the coming year. We are partnering with a vendor to review and enhance our access control and camera systems. The goal will be to complete a review of our access control system and determine the infrastructure needs and costs associated with enhancing the system with new technology.

The second phase of this goal is to suggest updates/modifications to our current video camera policy to become more in line with current technology and the needs of the campuses.

To assess the feasibility of converting our existing camera systems to the dashboard of the proposed vendor. Develop a plan to introduce new cameras to our campus in line with the updated policy and proposed timeline.

Campus Services has developed a plan to replace the stairway on the north side of Modoc. Timeline is dependent upon funding.